

your hosts

Belinda and Peter

welcome you to


Balmoral

M O T E L

WE HOPE YOU ENJOY YOUR STAY

- Reception:** Reception hours – Summer 7.30 am to 9.00 pm
Winter 8.00 am – 8.00 pm
- Checkout:** Checkout time is 10 am. Unpaid accounts need to be settled the night before if you are checking out early. Please leave the key in the door if checking early.
- Telephone:** Reception can be reached on **0800 222 413**
For emergency dial 111 and ask for Emergency services.
Police 03 546 3840
- Internet:** Free Wi-Fi is available in all units. Please ask for the password at reception.
- Breakfast:** Continental breakfast may be ordered from reception at extra cost. Menus may be found in the folder or ask at reception. Please order by 6.30 pm where possible.
- Eating out:** There is a good range of local eateries. Please find a list of providers at the end of this information sheet. We try to keep these menus up to date but they may vary slightly. Please enquire at reception for charge-back options.
- Laundry:** Guest laundry is located between Units 712 and 714. The laundry is open between 8.30 am and 8.30 pm. Laundry sheets are available from Reception for \$1. Tokens are needed to operate the washer and dryer, available at Reception. A clothes-line and pegs are available at the back of Unit 715.

- Luggage:** Temporary luggage storage is available, please enquire at reception.
- Safe:** A fire-proof safe is available for storage of small items. Please enquire at Reception.
- BBQ:** A BBQ is available for your use. This is available on a first come first served basis. There is also a covered BBQ area with a gazebo at the rear of Unit 15.
- Heat/cool:** All units are equipped with heat pump/air conditioning.
- Illness:** Urgent Medical Care
98 Waimea Rd
8am – 10pm daily
03 546 8881
- For an emergency dial 111**
- Noise:** We would appreciate your respect and consideration for other guests. Please keep radio, TV and voices to a reasonable level at all times. Visitors should vacate the premises no later than 10pm. Visitors must park off-site. Parties are not permitted.

Fire: A manual fire alarm is located at the bottom level of the two storey block. There is a fire extinguisher in each unit and a fire hose at each level of the central block. Instructions for evacuation are displayed at the entrance to each unit. In the case of a fire alarm being raised guests should evacuate the building immediately and meet in the driveway by the pool. Each unit is equipped with two smoke alarms one of which is Wi-Fi linked. Please do not tamper with the smoke alarms as this will incur a penalty of \$250.

Equipment: We have tried to equip your room well for your comfort and according to our star rating. If you need something extra, please feel free to ask at reception. We may be able to help.

Servicing: If you are staying more than one night we service your room daily. In order to protect our environment, we ask you to indicate if you need your towels changing by placing them on the bathroom/shower floor. If they are left hanging, we will assume that you are happy to use them again. Don't hesitate to ask anytime if you do require fresh towels. We change bed sheets on every 4th day of your stay. If your requirements are different to this, please inform reception.

Recycling: At Balmoral Motel we are proud of our recycling practise. You can help to make this easier for us by keeping your (washed out glass, plastics (labelled 1, 2 and 5, and cardboard) separate from your other rubbish either placed on the floor by the kitchen bin or deposited in one of our recycling bins.

Extra Guests: For fire and safety reasons it is our responsibility to know how many guests are staying in each room. We do not allow more guests than bed space. If you find yourself with an extra relative/friend wishing to stay, PLEASE inform reception so appropriate arrangements and charges can be made.

Our Property: It is our privilege to welcome you as our guests at the Balmoral and we would like to treat you with the respect that you deserve. We are constantly working to upgrade your comfort and conditions here and would appreciate your help in looking after our property so guests may continue to feel comfortable and at home. We understand that accidents happen, please do not hesitate to give us a call if you have had a spill or breakage of some kind. Early notification can help us to resolve the problem without any extra cost to you.

Pets: We are a pet-friendly motel and pets are allowed in some of our units. This must be arranged in advance. If pets are discovered in your unit and this has not been arranged in advance an additional cost of \$100 will be imposed.

Smoking:

**WE APPRECIATE YOU NOT SMOKING
OR VAPING IN THE UNITS. IF SMOKING
PLEASE USE THE AVAILABLE
ASHTRAYS. A FINE OF \$200 WILL BE
CHARGED TO ANYONE FOUND
SMOKING OR VAPING IN A UNIT.**

OUR POOL

We hope that during your stay you will have the opportunity to enjoy our solar heated pool. The pool is deep (1.8m in the middle). You may invite guests by prior arrangement with management. The pool may be used from 8 am – 8pm or outside these times by special arrangement. The gate should be kept shut at all times. A reasonable standard of behaviour is expected (i.e. not too boisterous, pushing, running etc.).

The **minimum supervision** is as follows

Children Under 5 years:

Children under 5 must be accompanied in the pool and within arms-reach of a caregiver 17 years or older.

Children 10 years and under:

Must be actively supervised by a caregiver 17 years or older.

Actively Supervised means:

Watching your children at all times and able to provide immediate help. At a close distance where you can see, hear and be heard by your child. Your child must be able to see you.

Ratios:

One adult to two under 5 year olds

One adult to four 5-10 year olds



One adult to one under 5 year old and three 5-10 year olds

NO GLASS OR SMOKING ALLOWED IN THE POOL AREA

SOME LOCAL ATTRACTIONS

	<p>Tahuna Beach Café Mini-golf</p> <p>www.tahuna.nz</p>
	<p>Trampoline Park, Laser Tag, Hydro Slide, Mini-golf, Bumper Boats</p> <p>www.nelsonfunpark.co.nz</p>
	<p>Pics Café and Tour</p> <p>www.picspeanutbutter.com</p>
	<p>Nelson Classic Car Museum Little Engine Eatery</p> <p>www.nccm.nz</p>
	<p>Paddle Nelson, daytime and night paddle boarding</p> <p>www.paddlenelson.co.nz</p>
	<p>“Come and hang heaps with all the animals at Natureland”</p> <p>www.natureland.nz</p>

	<p>Pro Karts Nelson, go karting for all</p> <p>www.prokarts.co.nz</p>
	<p>Abel Tasman National Park, tramping, kayaking, half and full day trips.</p> <p>www.abeltasman.co.nz</p>
	<p>Nelson Golf Links, one of NZ's top links courses</p> <p>www.nelsongolf.co.nz</p>
	<p>Founders Heritage Park, buildings and gardens, steam train, café</p> <p>www.founderspark.co.nz</p>
	<p>Cable Bay Adventure Park</p> <p>Sky wire, quad bike, paintball, mountain bike and more</p> <p>www.cablebayadventurepark.com</p>
	<p>Brook Waimarama Sanctuary</p> <p>Nature walks, glow worms</p> <p>https://www.brooksanctuary.org.nz/</p>
	<p>Nelson Provincial Museum</p> <p>www.nelsonmuseum.co.nz</p>

 <p>TE ARATOI O WHAKATŪ THE SUTER ART GALLERY</p>	<p>Suter Gallery www.thesuter.co.nz</p>
 <p>GREAT TASTE TRAIL</p>	<p>Bike around some of the regions great eateries and wineries or craft beer.</p> <p>Bikes for hire locally and safe storage on site. Bike trail goes past the main gate.</p> <p>https://www.heartofbiking.org.nz/tasmans-great-taste-trail/</p>

PLACES TO EAT IN TAHUNANUI

Thai Tahuna - classic Thai cuisine

14 Tahunanui Drive, Tāhunanui, Nelson 7011
03 548 5634

Website <https://www.thaifood.co.nz/thai-tahuna-nelson>

Menu <https://www.thaifood.co.nz/thai-tahuna-nelson-menu>

Taaj - Indian cuisine

140 Tahunanui Drive, Tāhunanui, Nelson 7011
03 548 5480

Website <https://www.taaj.co.nz/>

Menu <https://www.taaj.co.nz/>

Hot Rocks Pizza and Pasta - Gourmet Italian pizza and pasta

8 Tahunanui Drive, Tāhunanui, Nelson 7011
03 546 4421

Website <https://hotrock.co.nz/>

Pizzas <https://hotrock.co.nz/pizza/>

Other food <https://hotrock.co.nz/food/>

Smugglers Pub and Café

8 Muritai Street, Tāhunanui, Nelson 7011
546 4084

Website <https://www.smugglerspub.co.nz/>

Dinner <https://www.smugglerspub.co.nz/dinner-menu-new/>

Lunch <https://www.smugglerspub.co.nz/lunch-menu-2/>

Sands Brewery Bar and Kitchen

643 Rocks Road, Moana, Nelson 7011
03 548 6230

Check out on Facebook

Sprig and Fern Tavern

13 Beach Road, Tāhunanui, Nelson 7011
03 548 5066

Website <https://sprigandfern.co.nz/tahuna/>

Menu

<https://sprigandfern.co.nz/wp-content/uploads/2024/06/Sprig-Tahuna-Menu-Winter-2024.pdf>

Catch 22 Café and Bar

31 Beach Road, Tāhunanui, Nelson 7011
022 583 4571

Menu <https://catch22.nz/wp-content/uploads/2024/02/Catch-22-Menu-Final-Sep-23.pdf>

Ocean Lodge

20 Muritai Street, Tāhunanui, Nelson 7011
03 548 5179

TAKEAWAY OPTIONS

Sands Fish and Chips

Shop 1 The Sands Complex, 623 Rocks Road, Tāhunanui, Nelson 7011
03 539 6161 Closes 7pm

KFC

Tahunanui Dr and, Beach Road, Tāhunanui, Nelson 7011
03 548 5050 Closes 10pm

McDonalds

32 Tahunanui Drive, Tāhunanui, Nelson 7011
03 546 474 0 Closes 9pm

Subway

42 Tahunanui Drive, Tahunanui, Nelson 7010
03 539 6492 Closes 9pm

Peppercorn

126 Tahunanui Drive, Tahunanui, Nelson 7011
03 265 5169 Closes 8.30pm

Website <https://peppercornstakeaway.co.nz/order-now>

Roto St. Takeaway

2 Roto Street, Annesbrook, Nelson 7011
03 548 5549 Closes 7.30pm

Night and Day

132 Tahunanui Drive, Tahunanui, Nelson 7011
03 539 6092 Closes 11pm

SOME OTHER GOOD SERVICES

Beach Café and Bar

Situated at Tahunanui Beach
Website <https://www.thebeachcafe.co.nz/>

The Deck Café

Situated at Tahunanui Beach Holiday Park
Website <https://tahuna.nz/the-deck-cafe/>

Tahunanui Breakfast Club

Breakfast and lunch
37 Tahunanui Drive, Tahunanui, Nelson 7011
Website <https://www.instagram.com/tahunabrekkyclub/>

Fresh As Bakery

12 Tahunanui Drive, Tahunanui, Nelson 7011

Coffee on Queen – Beached!

43 Beach Road - situated in front of the Oceanview Apartments

Raglan Road Coffee

Underneath the Sands Complex

“Best coffee in Nelson”

Website <https://raglanroast.co.nz/blogs/our-stores/nelson>

French Patisserie

623 Rocks Road, Moana, Nelson 7011

Website <https://leposh.nz/>